

TECHNICAL SERVICE INFORMATION ATSG COM Document

technical service information atsg com is a comprehensive resource designed to provide technical support, service details, and maintenance information for various products and services associated with the ATSG (American Trucking Services Group) or related organizations. This platform aims to streamline access to technical data, troubleshooting guides, parts information, and service procedures, ensuring that technicians, service providers, and customers can efficiently resolve issues and maintain equipment at optimal performance levels. Understanding how to navigate and utilize the information available at atsg com can significantly enhance operational efficiency, reduce downtime, and improve customer satisfaction.

Overview of atsg com and Its Purpose

What is atsg com?

atsg com is an online portal dedicated to providing detailed technical service information for products, equipment, or systems associated with ATSG or affiliated brands. It serves as a centralized hub where authorized technicians and service personnel can access technical manuals, parts catalogs, troubleshooting guides, and maintenance procedures.

Who Can Benefit From atsg com?

The platform caters to a wide audience, including:

- Authorized service technicians
- Maintenance personnel
- Fleet managers
- Customer support teams
- End-users seeking technical details

The goal is to ensure that all stakeholders have timely access to accurate and detailed technical information to support effective servicing and repair activities.

Features and Resources Available on atsg com

Technical Manuals and Documentation

atsg com hosts a comprehensive library of technical manuals, including:

- Service manuals for various equipment models
- Parts catalogs with detailed illustrations
- Installation and setup guides
- Operational procedures
- Safety instructions and warnings

These manuals are essential for proper maintenance, troubleshooting, and repairs.

Parts and Component Information

The platform provides detailed parts lists, including:

- Part numbers and descriptions
- Availability status
- Pricing information
- Ordering procedures

This allows technicians to quickly identify and procure the necessary components.

Troubleshooting Guides and FAQs

atsg com offers step-by-step troubleshooting procedures to help diagnose issues efficiently. Frequently asked questions sections address common concerns, providing quick resolutions to typical problems.

Service Bulletins and Updates

The platform regularly publishes service bulletins, recalls, and updates to inform users about:

- Product improvements
- Known issues and fixes
- Firmware or software updates

Staying informed helps maintain equipment reliability and compliance.

Training and Support Resources

Some versions of atsg com may include training materials, videos, and webinars designed to enhance the skills of technicians and service personnel.

Accessing and Navigating atsg com

Account Registration and Login

To access detailed technical information, users typically need to:

- Create an account with verified credentials
- Log in using secure authentication methods

Registration often requires proof of affiliation or authorization.

Searching for Information

The platform usually features robust search capabilities:

- Search by product model or serial number
- Keyword searches for specific issues
- Filter options for categories like manuals, parts, or updates

Effective search strategies can save time and improve accuracy.

Downloading and Printing Resources

Most resources are available for download in formats such as PDF, allowing users to:

- Save documents for offline access
- Print hard copies for on-site reference

Proper management of downloaded materials ensures they remain accessible when needed.

Benefits of Using atsg com for Technical Service

Enhanced Efficiency and Accuracy

Having immediate access to detailed and accurate technical data reduces the time spent searching

for information and minimizes errors during repairs.

Improved Equipment Reliability

Timely troubleshooting and maintenance support help ensure equipment operates smoothly, reducing downtime and operational costs.

Standardization of Service Procedures

Access to official manuals and guidelines promotes consistency in service quality across different technicians and locations.

Cost Savings

Efficient parts identification and troubleshooting reduce unnecessary replacements and service visits, leading to cost reductions.

Regulatory Compliance and Safety

Up-to-date safety instructions and compliance notices help ensure adherence to industry standards and regulations.

Best Practices for Utilizing atsg com Effectively

Maintain Updated Access

Regularly check for updates, bulletins, and new manuals to stay current with the latest information.

Organize Downloaded Materials

Create a systematic filing system for manuals, parts lists, and troubleshooting guides for quick retrieval.

Leverage Training Resources

Participate in webinars and training modules to deepen understanding of complex systems and procedures.

Engage with Support and Community

Utilize support channels and user forums, if available, to clarify doubts and share best practices.

Potential Challenges and Solutions

Access Restrictions

Some content may require specific credentials or subscriptions. Ensure proper registration and authorization.

Technical Compatibility

Verify that your device and browser meet platform requirements for smooth operation.

Keeping Information Current

Regularly check for updates and new documents to ensure your data remains relevant and accurate.

Future Developments and Enhancements

Integration with IoT and Telemetry Data

Future versions of atsg com may incorporate real-time data for predictive maintenance and proactive service.

Mobile Accessibility

Enhanced mobile app features could allow technicians to access information on-the-go, directly from job sites.

AI-Powered Support

Incorporating artificial intelligence could improve troubleshooting efficiency by providing intelligent recommendations based on input symptoms.

Conclusion

atsg com stands as a vital tool for anyone involved in the maintenance, repair, and operation of equipment managed by ATSG or its affiliates. Its comprehensive repository of technical service information, parts catalogs, troubleshooting guides, and updates ensures that authorized users can perform their tasks efficiently, accurately, and safely. By leveraging the features and resources available on atsg com and following best practices for access and utilization, organizations can significantly enhance their operational reliability, reduce costs, and maintain high safety standards.

As technology advances, the platform is poised to evolve further, integrating new features that will continue to support technical service excellence in the industry.

Technical Service Information atsg com is a vital resource for professionals seeking detailed technical data, troubleshooting guides, and service procedures across a broad spectrum of products and industries. Whether you're an automotive technician, electronics repair specialist, or industrial maintenance engineer, having access to reliable technical service information is crucial for efficient diagnostics and repairs. In this comprehensive guide, we will explore the importance of such platforms, how to navigate atsg com, and best practices for leveraging their resources to optimize your technical workflows.

What Is atsg com and Why Is It Important?

atsg com is a digital platform that provides access to extensive technical service data, manuals, and diagnostic tools. It is designed to streamline the process of troubleshooting, repairing, and maintaining various equipment and machinery. The platform often caters to automotive, aerospace, industrial, and electronic sectors, offering detailed schematics, wiring diagrams, parts catalogs, and technical bulletins.

Key Benefits of Using atsg com

- Centralized Data Access: All necessary technical information consolidated in one platform.
- Up-to-Date Information: Regular updates ensure access to the latest service procedures and recalls.
- Enhanced Diagnostics: Use of integrated tools to identify faults quickly and accurately.
- Time and Cost Efficiency: Reduce downtime and repair costs with quick access to precise data.
- Training and Certification: Some platforms include training modules and certification programs for technicians.

Navigating the atsg com Platform

To maximize the benefits of atsg com, it's essential to understand its layout and features.

Registration and Access

Most platforms require registration, often with a subscription plan. Once registered:

- Log in with your credentials.
- Choose your industry sector or product category.

- Use search functionalities to locate specific manuals, wiring diagrams, or technical bulletins.

Main Features Overview

- Search Bar: Enter model numbers, serial numbers, or keywords.
- Parts Catalogs: Visual and textual listings of replaceable components.
- Technical Service Bulletins (TSBs): Notices about common issues, recalls, or updates.
- Diagnostic Tools: Software interfaces for vehicle or equipment diagnostics.
- Training Resources: Video tutorials, webinars, and certification programs.

Tips for Efficient Navigation

- Use specific keywords to narrow down searches.
- Bookmark frequently accessed manuals.
- Utilize filters (e.g., model year, product type) to refine results.
- Keep your subscription information updated for seamless access.

Common Types of Technical Service Information Available

- Service Manuals

Comprehensive documents covering:

- Disassembly and assembly procedures.
- Specifications and tolerances.
- Troubleshooting charts.
- Maintenance schedules.

- Wiring Diagrams

Electrical schematics for:

- Complex electronic systems.
- Sensor and actuator locations.
- Troubleshooting electrical faults.

- Parts and Components Catalogs

Detailed illustrations and part numbers that facilitate:

- Accurate replacements.
- Inventory management.
- Ordering spare parts.

- Technical Bulletins and Recalls

Official notices that inform about:

- Product updates.
- Known issues with solutions.
- Safety recalls and compliance information.

- Diagnostic Software and Tools

Interactive modules that assist in:

- Reading fault codes.
- Performing system calibrations.
- Monitoring real-time data.

Best Practices for Using atsg com Effectively

To get the most out of the platform, consider the following strategies:

Stay Updated with Latest Data

- Regularly check for updates or new bulletins related to your equipment.
- Subscribe to notifications or newsletters if available.

Use Accurate Search Terms

- Always input precise model numbers or serial codes.
- Cross-reference with manufacturer documentation for accuracy.

Leverage Training Resources

- Enroll in webinars or online courses to improve diagnostic skills.
- Keep certifications current to meet industry standards.

Maintain Organized Records

- Save PDFs of manuals and diagrams for offline access.
- Use digital folders categorized by equipment or project.

Collaborate and Share Insights

- Join user forums or community groups.
- Share troubleshooting tips and solutions with peers.

Troubleshooting Common Issues with atsg com

While atsg com is a powerful resource, users may encounter common challenges. Here are solutions and tips:

Access or Login Problems

- Ensure your subscription is active.
- Clear browser cache or try a different browser.
- Reset your password if needed.

Incomplete or Outdated Data

- Verify if your subscription plan includes the latest updates.
- Contact customer support for missing information.

Difficulty Navigating the Platform

- Use tutorials or help sections provided on the site.
- Reach out to support for personalized guidance.

Future Trends and Innovations in Technical Service Platforms

The landscape of technical service information is continuously evolving:

- AI Integration: Enhanced troubleshooting with artificial intelligence-driven diagnostics.
- Augmented Reality (AR): Step-by-step repair guides overlaid onto physical equipment.
- IoT Connectivity: Real-time data exchange between equipment and service platforms.
- Mobile Accessibility: Apps that allow technicians to access data on the go.

Staying abreast of these trends will help technicians and service professionals remain efficient and competitive.

Conclusion

Technical service information atsg.com serves as an indispensable tool for modern repair and maintenance operations. By providing streamlined access to comprehensive manuals, wiring diagrams, diagnostic tools, and technical bulletins, it empowers technicians to diagnose issues accurately and expedite repairs. Navigating the platform effectively, staying updated, and leveraging its full suite of features can significantly improve work quality, safety, and efficiency.

As technology advances, integrating these platforms with emerging innovations will further enhance service capabilities. Whether you're a seasoned professional or new to the field, mastering atsg.com and similar resources is a step toward achieving higher precision and productivity in your technical endeavors.

Question What is the purpose of the technical service information available at atsg.com?
Answer The technical service information at atsg.com provides detailed maintenance, repair, and troubleshooting guidelines for various aircraft and aviation systems to support technical personnel and ensure safety and compliance. How can I access the technical service information on atsg.com? Access to the technical service information on atsg.com typically requires a registered account or subscription. Once logged in, users can search for specific documents, manuals, or updates relevant to their aircraft or systems. Is the technical service information at atsg.com updated regularly? Yes, atsg.com ensures that its technical service information is regularly updated to reflect the latest technical bulletins, service letters, and safety notices from manufacturers and aviation authorities. What types of aircraft or systems are covered by atsg.com technical service information? Atsg.com covers a wide range of aircraft types, including commercial jets, regional aircraft, and military systems, as well as various onboard systems like avionics, engines, and structural

components. Can I download technical service information from atsg.com for offline use? Yes, authorized users can download technical service documents from atsg.com for offline reference, depending on their subscription level and access rights. Are there training resources available related to atsg.com technical service information? Yes, atsg.com offers training modules, webinars, and tutorials to help users effectively navigate and utilize the technical service information for maintenance and troubleshooting. How does atsg.com ensure the accuracy and reliability of its technical service data? Atsg.com collaborates directly with aircraft manufacturers, aviation authorities, and certified technicians to ensure all technical service information is accurate, up-to-date, and compliant with industry standards. Who can I contact for support or questions regarding technical service information at atsg.com? For support or inquiries about technical service information, users can contact atsg.com's customer service or technical support team via their website's contact options or designated helpdesk.

Related keywords: technical service information, ATSG, aircraft maintenance, technical support, service manuals, aviation technical data, airline technical services, aircraft troubleshooting, maintenance documentation, ATSG technical support

Intermediate Technical English Kth

Intermediate Technical English KTH: A Comprehensive Guide to Enhancing Your Technical Language Skills

In today's rapidly evolving technological world, effective communication in English is essential for professionals, students, and enthusiasts alike. Whether you're working in engineering, IT, or any technical field, mastering intermediate technical English KTH can significantly boost your ability to understand, communicate, and collaborate across diverse projects and teams. This article provides an in-depth overview of what intermediate technical English KTH entails, its importance, key skills to develop, and practical strategies to improve your technical language proficiency.

Understanding Intermediate Technical English KTH

What Is Technical English?

Technical English refers to the specialized language used in technical fields such as engineering, information technology, science, and manufacturing. It encompasses terminology, phrases, and structures that are specific to these domains, enabling clear and precise communication of complex ideas, instructions, and data.

The Significance of KTH in Technical English

KTH Royal Institute of Technology in Stockholm is renowned for its engineering and technical programs. The term "KTH" in intermediate technical English often signifies a standard or curriculum aligned with the university's technical language requirements. It emphasizes practical, professional-level English skills tailored for technical contexts, often used by students and professionals associated with or inspired by KTH's standards.

What Does Intermediate Level Mean?

The intermediate level indicates a proficiency that goes beyond basic understanding but is not yet advanced. At this stage, learners can comprehend and produce technical texts, participate in discussions, and understand technical documentation with some effort. They are capable of handling routine technical tasks but still need to expand their vocabulary and familiarity with complex structures.

Core Skills in Intermediate Technical English KTH

Developing competence in technical English involves honing specific skills that enable effective communication within technical environments.

1. Technical Vocabulary and Terminology

- Building a robust technical lexicon is fundamental.
- Focus on domain-specific terms, abbreviations, and acronyms.
- Use flashcards, glossaries, and specialized dictionaries for practice.

2. Reading Comprehension of Technical Texts

- Practice reading manuals, research papers, and technical reports.
- Learn to identify key information, such as methodology, results, and conclusions.
- Develop skills to interpret diagrams, charts, and technical drawings.

3. Writing Technical Reports and Documentation

- Learn to structure reports with clear sections: introduction, methodology, results, conclusion.
- Use precise language and passive voice appropriately.
- Practice writing procedures, instructions, and summaries.

4. Listening and Speaking in Technical Contexts

- Engage in listening exercises with technical lectures, webinars, and interviews.
- Practice speaking about technical topics with clarity.
- Participate in discussions, presentations, and technical debates.

Practical Strategies to Improve Your Intermediate Technical English KTH

Enhancing your technical English skills requires consistent effort and targeted practice. Here are effective strategies:

1. Immerse Yourself in Technical English Content

- Read technical articles, journals, and manuals regularly.
- Watch technical webinars, tutorials, and conferences in English.
- Follow industry blogs and forums to stay updated on terminology and trends.

2. Expand Your Technical Vocabulary

- Create personalized glossaries of new terms.
- Use vocabulary apps tailored for technical language learning.
- Practice using new words in sentences and technical descriptions.

3. Practice Writing and Speaking

- Write short technical reports or summaries of articles.
- Record yourself explaining technical concepts aloud.
- Join language exchange groups focused on technical discussions.

4. Use Authentic Materials and Resources

- Access textbooks, manuals, and standards used in your field.
- Utilize online courses and tutorials designed for technical English learners.
- Participate in workshops or seminars that emphasize technical communication.

5. Seek Feedback and Continuous Improvement

- Request feedback from teachers, peers, or mentors on your writing and speaking.
- Identify recurring mistakes and work on correcting them.
- Set specific goals, such as mastering a set number of technical terms each week.

Resources for Learning Intermediate Technical English KTH

To support your learning journey, consider leveraging the following resources:

Online Courses and Platforms

- Coursera and edX offer courses in technical English and communication skills.
- FutureLearn provides programs tailored for engineering and IT professionals.
- Specialized platforms like Technical English Online focus specifically on technical language learning.

Books and Dictionaries

- *Technical English: Vocabulary and Grammar* by Nick Brieger and Alison Rixon
- Oxford Dictionary of Engineering or other domain-specific dictionaries
- manuals and standards from industry leaders

Professional Networks and Forums

- LinkedIn groups related to engineering and technology
- Technical forums such as Stack Exchange or Reddit's technical communities
- Join local or online study groups focused on technical English

Challenges and How to Overcome Them

Learning intermediate technical English KTH can come with specific challenges, but with the right approach, these can be addressed effectively.

Common Challenges

- Difficulty understanding complex technical texts
- Lack of exposure to authentic technical language
- Limited vocabulary in specialized domains
- Feeling unsure when speaking about technical topics

Strategies to Overcome Challenges

- Break down complex texts into manageable sections.
- Consistently expose yourself to real-world technical materials.
- Practice active vocabulary building with domain-specific terms.
- Engage in practical speaking exercises, such as explaining concepts to peers or recording yourself.

Conclusion: The Path to Mastery in Technical English

Achieving proficiency in intermediate technical English KTH is a vital step for anyone aspiring to excel in technical fields. It involves not only expanding your vocabulary and understanding of technical concepts but also practicing real-world communication skills. By immersing yourself in authentic materials, actively engaging in writing and speaking exercises, and utilizing targeted resources, you can enhance your technical language proficiency and open doors to new opportunities in your career or studies.

Remember, mastering technical English is a continuous journey. Stay motivated, seek feedback, and continually challenge yourself with new materials and conversations. With dedication and strategic effort, you'll be well on your way to confidently navigating the technical English landscape aligned with KTH standards and beyond.

Intermediate Technical English (KTH): Unlocking Effective Communication in Technical Domains

In today's fast-paced, technology-driven world, the ability to communicate complex ideas clearly and accurately is more crucial than ever. Among the many language frameworks designed to facilitate this, Intermediate Technical English (KTH) stands out as a comprehensive tool tailored for professionals, students, and enthusiasts seeking to bridge the gap between layman's understanding and expert-level fluency in technical contexts. This article offers an expert review of KTH, exploring its core features, structure, practical applications, and benefits, providing readers with a thorough understanding of its role in enhancing technical communication.

Understanding Intermediate Technical English (KTH)

What is KTH?

Intermediate Technical English (KTH) is a specialized language course or framework developed to equip learners with the linguistic skills necessary for discussing, analyzing, and working within technical and scientific environments. Unlike general English courses, KTH emphasizes vocabulary, grammar, and discourse structures specific to technical fields such as engineering, information technology, electronics, and other STEM disciplines.

The "intermediate" level indicates that it targets learners who possess a basic understanding of English but need to develop more nuanced, precise, and contextually appropriate language skills to operate confidently in technical settings.

Origins and Development

KTH, named after the Royal Institute of Technology in Stockholm (Kungliga Tekniska Högskolan), originated from the need to standardize technical English for academic and industrial contexts across multilingual environments. It draws inspiration from existing frameworks like the Cambridge Technical English series and the European Framework of Reference for Languages (CEFR), tailoring content for practical technical communication.

Over time, KTH has evolved into a modular, adaptable framework that integrates vocabulary development, reading comprehension, listening skills, speaking, and writing exercises, all aligned with real-world technical scenarios.

Core Components of KTH

- Specialized Vocabulary Development

A cornerstone of KTH is its focus on technical lexicon. This includes not only common technical terms but also domain-specific jargon, abbreviations, and conventions.

Key features:

- Thematic vocabulary lists (e.g., electrical circuits, software development, mechanical systems)
- Contextual definitions with examples
- Collocations and phraseology common in technical writing and speech

- Grammar and Syntax for Technical Communication

While general grammar remains essential, KTH emphasizes structures frequently used in technical

descriptions, reports, and presentations.

Important aspects:

- Passive voice for describing processes ("The system is powered by...")
- Modal verbs indicating necessity, possibility, or obligation ("must," "should," "can")
- Conditional sentences for troubleshooting scenarios
- Precise use of tenses to describe procedures and results

- Reading and Listening Comprehension

KTH incorporates authentic technical texts and audio materials to improve comprehension skills.

Activities include:

- Analyzing technical manuals and datasheets
- Listening to explanations of processes or machinery
- Extracting key information and summarizing technical content

- Speaking and Writing Skills

Practical communication exercises are integral, fostering confidence in technical discussions.

Features:

- Presentations on technical topics
- Writing reports, memos, and technical emails
- Participating in discussions and technical interviews

- Practical Application and Contextual Learning

KTH emphasizes learning through real-world scenarios, case studies, and problem-solving activities, ensuring learners can transfer skills into their professional environments.

Structural Overview of KTH Courses

Modular Design

KTH courses are typically divided into modules focusing on specific skills and themes:

- Vocabulary Modules: Thematic word groups, flashcards, and exercises
- Grammar Modules: Focused on structures relevant to technical descriptions
- Reading & Listening Modules: Authentic materials and comprehension questions
- Speaking & Writing Modules: Practice tasks aligned with technical contexts

Progressive Complexity

Starting from foundational concepts, KTH gradually introduces more complex language structures and technical content, allowing learners to build confidence and competence over time.

Integration of Technology

Many KTH programs incorporate digital tools such as interactive quizzes, virtual labs, and online forums, promoting active participation and self-paced learning.

Applications of KTH in Professional and Educational Settings

Academic Contexts

Universities and technical colleges utilize KTH frameworks to prepare students for international research collaborations, technical presentations, and academic writing.

Benefits:

- Improved comprehension of technical literature
- Ability to communicate research findings effectively
- Enhanced confidence in participating in international conferences

Industry and Professional Development

Companies operating in global markets adopt KTH principles to train engineers, technicians, and IT specialists.

Advantages:

- Streamlined communication with international clients and partners
- Reduced misunderstandings in technical documentation
- Better teamwork in multicultural environments

Certification and Standardization

Some institutions offer certifications aligned with KTH standards, providing formal recognition of technical language proficiency.

Benefits of Adopting KTH

- Enhanced Clarity and Precision

By mastering domain-specific vocabulary and structures, learners can articulate complex ideas accurately, reducing ambiguity.

- Increased Employability

Proficiency in Intermediate Technical English opens doors to international job markets and multinational companies.

- Facilitation of International Collaboration

Clear communication minimizes misunderstandings, fosters trust, and accelerates project timelines.

- Support for Lifelong Learning

KTH provides a solid foundation for further specialization, such as advanced technical English or multilingual technical communication.

- Cultural Competency

In addition to language skills, KTH often includes cultural awareness modules that help learners navigate intercultural communication nuances in technical contexts.

Challenges and Considerations

While KTH offers numerous advantages, it's important to recognize potential challenges:

- Resource Availability: Access to authentic technical materials and qualified instructors may vary.
- Customization Needs: Different technical disciplines may require tailored vocabulary and scenarios.
- Continuous Updating: Rapid technological advances necessitate regular updates to course content.
- Learner Engagement: Technical topics can be complex; maintaining motivation requires engaging activities.

Conclusion: The Future of KTH in Technical Communication

Intermediate Technical English (KTH) represents a vital bridge for learners and professionals seeking to operate confidently within technical environments across linguistic borders. Its comprehensive approach integrating vocabulary, grammar, comprehension, and practical communication makes it a robust framework adaptable to various educational and industry contexts.

As global collaboration accelerates and technology continues to evolve, the demand for clear, precise, and effective technical communication will only grow. KTH, with its focus on intermediate proficiency, equips learners not only to meet current challenges but also to adapt to future developments in technical language and practice. For educators, students, and industry professionals alike, embracing KTH principles offers a pathway to more effective, confident, and professional technical communication.

In essence, Intermediate Technical English (KTH) is not just a language course; it's a strategic tool fostering global technical literacy, enabling individuals and organizations to innovate, collaborate, and excel in a competitive world.

Question What are the key topics covered in the Intermediate Technical English course at KTH? The course covers technical vocabulary, reading and writing skills for engineering contexts, listening comprehension for technical lectures, and effective communication in professional settings, focusing on practical application within various engineering disciplines. How does the Intermediate Technical English course at KTH prepare students for real-world engineering communication? It provides students with skills to understand technical documents, write clear reports, participate in technical discussions, and present engineering ideas confidently, thereby enhancing their ability to communicate effectively in international engineering environments. What are the prerequisites for enrolling in the Intermediate Technical English course at KTH? Typically, students should have completed beginner-level technical English courses or possess equivalent language proficiency, such as a B1 level on the CEFR scale, to ensure they can engage with the intermediate content

effectively. Are there any assessments or certifications associated with the Intermediate Technical English course at KTH? Yes, students are usually evaluated through written assignments, oral presentations, and participation, with the potential to earn a certificate of completion that verifies their improved technical English skills. How can students maximize their learning in KTH's Intermediate Technical English course? Students should actively participate in class activities, practice technical vocabulary regularly, engage with authentic engineering texts, and seek opportunities to practice spoken and written communication in technical contexts.

Related keywords: intermediate technical English, KTH language course, technical vocabulary, engineering English, technical communication, KTH language training, technical writing skills, English for engineers, technical terminology, KTH language program

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